

Summit Care Services Ltd.

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

Contents

Provider: Summit Care Services Ltd.

Provider summary

Training and workforce planning arrangements

Regulated services delivered by this provider

Service: Ty Brian

Service summary

Service management

Service contact details

Languages used at the service

Service facilities and accommodation

Engagement with people using the service

Compliance and quality statement

Fees charged by the service

Complaints processed by the service

Staff working at the service

Provider: Summit Care Services Ltd.

Provider summary

The provider was registered on:	03/05/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	Training requirements are discussed during supervision, during team meetings and during peer support. Lessons learnt from any issues or incidents at the house are regularly reviewed and any additional training requirements addressed. Content of training matrix submitted to Wrexham Council Contracts Team has been reviewed and updated to ensure it reflects all training completed during the financial year.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	Staffing has been fairly stable over the past 12 months. Consistent agency staff are being utilised on a regular basis due to problems recruiting to support worker roles. Paying more for weekend shifts and night shifts has helped to retain current staff Ongoing training to improve professional development has been appreciated Flexibility in relation to work life balance has also been greatly appreciated by staff members

Regulated services delivered by this provider

Service name	Service type	Type of care
Ty Brian	Care Home Service	Adults Without Nursing

Service: Ty Brian

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	03/05/2019
Maximum number of places	6
Service Conditions	- The responsible individual for this service is Bethan Wyn Roberts - A maximum of 6 individuals can be accommodated at this service - Summit Care Services Ltd. is registered to provide a Care Home Service at Ty Brian, Salop Road, Wrexham LL13 7AF
How many people in total did the service provide care and support to during the last financial year?	6

Service management

Responsible Individual(s)	Bethan Roberts
Manager(s)	Bethan Roberts

Service contact details

Service Telephone Number	01978357613
Service Contact Email Address	bethan@summit-care-services.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	There are no non verbal communication methods used at the service

Service facilities and accommodation

- Access to minibus or other transport - Activities room (Art, Music, Games, Computers, etc.) - Close to local shops / amenities - Internet access - Near public transport - Number of bathrooms with assisted bathing facilities: 1 - Number of bedrooms with en-suite facilities: 6 - Number of communal lounges: 1 - Number of dining rooms: 1 - Number of shared bedrooms: 0 - Number of single bedrooms: 6 - On-site parking - Outdoor seating / entertainment area - Pet friendly (or by arrangement) - Quiet areas - Residents' kitchenette / communal kitchen - TV point - Wildlife / domesticated animals
--

Engagement with people using the service

Face to face conversations Resident meetings with seniors Family discussions Professional discussions

Compliance and quality statement

Inspected - Delivering Quality Care During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section

27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£800.00
The maximum weekly fee payable during the last financial year?	£1750.00

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	8
---	---

Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Senior Care Worker	2	0
Care Worker	6	4

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Senior Care Worker	2	0	0
Care Worker	6	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Senior Care Worker	2	0
Care Worker	5	1

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Senior Care Worker	2	0
Care Worker	6	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day shift 8am-8pm 2 staff Night shift 8pm-8am 1 staff Day shift 8am-4pm 1 staff
Care Worker	Day shift 8am-8pm 6 staff night shift 8pm-8am 5 staff Day shift 8am-4pm 6 staff day shift 12 noon-8pm 6 staff Day shift 11am-7pm 6 staff

